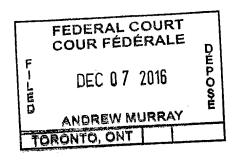
Court File No.: T- 2111 - 16

FEDERAL COURT

PROPOSED CLASS PROCEEDING

BETWEEN:

SHERRY HEYDER



Plaintiff

and

THE ATTORNEY GENERAL OF CANADA

Defendant

STATEMENT OF CLAIM TO THE DEFENDANT

A LEGAL PROCEEDING HAS BEEN COMMENCED AGAINST YOU by the Plaintiff. The claim made against you is set out in the following pages.

IF YOU WISH TO DEFEND THIS PROCEEDING, you or a solicitor acting for you are required to prepare a statement of defence in Form 171B prescribed by the Federal Courts Rules serve it on the plaintiff's solicitor or, where the plaintiff does not have a solicitor, serve it on the plaintiff, and file it, with proof of service, at a local office of this Court, WITHIN 30 DAYS after this statement of claim is served on you, if you are served within Canada.

If you are served in the United States of America, the period for serving and filing your statement of defence is forty days. If you are served outside Canada and the United States of America, the period for serving and filing your statement of defence is sixty days.

Copies of the Federal Court Rules information concerning the local offices of the Court and other necessary information may be obtained on request to the Administrator of this Court at Ottawa (telephone 613-992-4238) or at any local office.

IF YOU FAIL TO DEFEND THIS PROCEEDING, judgment may be given against you in your absence and without further notice to you.

.... den Hibb

Date:

Issued by:

(Registry Officer)

Address of local office:

M5X 1K6

DEC 0 7 2016

ANDREW MURRAY REGISTRY OFFICER AGENT DU GREFFE

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The Attorney General of Canada TO:

> The Exchange Tower 130 King Street West, Suite 3400, Box 36 Toronto, Ontario

A. CLAIM

1. The plaintiff claims:

- (a) an order certifying this action as a class proceeding and appointing the plaintiff as representative plaintiff for the class;
- (b) a declaration that the defendant breached its duty of care and fiduciary duty to the plaintiff and the class and violated the class members' rights and freedoms set out in section 15 of the *Canadian Charter of Rights and Freedoms* in respect of its failures set out herein relating to systemic sexual assault, sexual harassment and gender-based discrimination in the Canadian Armed Forces;
- (c) a declaration that the defendant is liable to the plaintiff and the class for the damages caused by its breach of its duty of care and fiduciary duty and its violation of the class's rights and freedoms set out in section 15 of the *Canadian Charter of Rights and Freedoms* in respect of its failures set out herein relating to systemic sexual assault, sexual harassment and gender-based discrimination in the Canadian Armed Forces;
- (d) damages for the defendant's breach of its duty of care and breach of fiduciary duty and violation of the class's rights and freedoms set out in section 15 of the Canadian Charter of Rights and Freedoms in accordance with section 24(1) of the Canadian Charter of Rights and Freedoms in the amount of \$250 million, or such other sum as this Honourable Court may find appropriate;
- (e) punitive damages of \$50 million, or such other sum as this Honourable Court may find appropriate;
- (f) on behalf of the Family Law Claimants, damages pursuant to the *Family Law Act*, R.S.O. 1990 c. F-3 and equivalent legislation;
- (g) prejudgment and postjudgment interest pursuant to the *Federal Courts Act*, R.S.C., 1985, c. F-7;
- (h) costs of the action on a substantial indemnity basis or in an amount that provides full indemnity;
- (i) the costs of notice and of administering the plan of distribution of the recovery in this action, plus applicable taxes, pursuant to Rule 334.38 of the *Federal Courts Rules*, SOR/98-106; and
- (j) such further and other relief as to this Honourable Court may seem just and appropriate in all the circumstances.

B. OVERVIEW

- 2. The Canadian Armed Forces is poisoned by a discriminatory and sexualized culture that condones and encourages sexual assault, sexual harassment and gender-based discrimination towards women.
- 3. The discriminatory and sexualized culture in the Canadian Armed Forces is caused by the leadership's failure to implement appropriate policies to properly train its members and to identify, report, investigate and properly resolve incidents of sexual assault, sexual harassment and gender-based discrimination. Furthermore, women who report incidents suffer from negative consequences which discourages further reporting.
- 4. As a result, sexual assault, sexual harassment and gender-based discrimination against women are pervasive in the Canadian Armed Forces causing tremendous harm, fear, humiliation and degradation. Women in the Canadian Armed Forces are denied equality and equal protection and benefit under the law and the conduct violates basic standards, including section 15 of the Canadian Charter of Rights and Freedoms. These conditions and their severe, detrimental impact arose and persisted due to the defendant's breach of its duty of care and fiduciary duty owed to the members of the class.

C. THE PLAINTIFF AND THE CLASS

- 5. The plaintiff, Sherry Heyder, enrolled as a reservist in the Canadian Armed Forces in 1988 in Thunder Bay, Ontario. She was an active member until 1994 and was honourably discharged in 1995.
- 6. During her time as an active member in the Canadian Armed Forces, Ms. Heyder served as a trainee, an administration clerk, a finance clerk, and a recruiting clerk. As more fully described below, Ms. Heyder was subject to persistent and ongoing harassment and gender-based

discrimination by male members of the Canadian Armed Forces. Furthermore, her employment prospects in the Canadian Armed Forces was limited as a result of gender-based discrimination.

7. The plaintiff claims on behalf of themselves and on behalf of the following class:

All current and former female members of the Canadian Armed Forces ("CAF Class Members"); and

all other persons who by reason of his or her relationship to a CAF Class Member have standing pursuant to s. 61(1) of the *Family Law Act*, R.S.O. 1990, c. F.3, or equivalent legislation in other provinces and territories as set out in **Schedule "A"** (the "**Family Law Claimants**").

D. THE DEFENDANT

- 8. The defendant, the Attorney General of Canada, is the legal representative of the Canadian Armed Forces which employed the plaintiff.
- 9. The defendant is vicariously liable for the acts and omissions of its employees, agents, and servants.
- 10. The Canadian Armed Forces operate pursuant to the *National Defence Act*, R.S.C., 1985, c.-5 and predecessor legislation.
- 11. For decades, sexual assault, sexual harassment and gender-based discrimination against women have been pervasive in the Canadian Armed Forces.

i. Sexual Harassment and Assault and Gender-Based Discrimination Begins at Training

- 12. Sexual harassment, sexual assault, and gender-based discrimination against women begins at basic training when women first enter the Canadian Armed Forces. Inappropriate language used by trainers goes unpunished. Sexual relations between trainers and trainees are frequent. The sexualized culture in the Canadian Armed Forces is created by, among other things:
 - (a) frequent use of highly degrading expressions that reference women's bodies;
 - (b) frequent sexual jokes and innuendos;
 - (c) discriminatory comments with respect to the abilities of women; and
 - (d) unwelcome sexual touching.
- 13. The use of language that belittles women is commonplace in the Canadian Armed Forces. Swear words and highly degrading expressions referencing women's bodies are endemic, and sexual assault jokes are tolerated.
- 14. Arising from their fear of negative repercussions, trainees are reluctant to call the behavior of their trainers into question. As a result, female trainees learn to keep their concerns to themselves from the very beginning and men learn that sexual assault and harassment and gender-based discrimination will go unpunished.
- 15. The underlying sexualized culture in the Canadian Armed Forces continues onward from basic training and is both hostile to women and conducive to sexual assault and harassment and gender-based discrimination.

- ii. Leadership Tolerates and Encourages Discrimination and Sexual Harassment and Assault
- 16. The underlying sexualized culture in the Canadian Armed Forces that encourages sexual assault and harassment and gender-based discrimination is tolerated and condoned by leadership:
 - (a) officers are desensitized to the sexualized culture
 - (b) officers discourage complaints about sexual assault and harassment and gender-based discrimination;
 - (c) officers are part of a boys' club and concerned more with protecting the reputation of their unit rather than supporting victims;
 - (d) officers turn a blind eye to the inappropriate conduct occurring around them;
 - (e) officers are quick to excuse inappropriate sexual incidents;
 - (f) officers bury the issues to protect the reputation of the Canadian Armed Forces at the expense of female members;
 - (g) officers do not act on complaints when a complainant skips one or more levels of the chain of command and the purported right of the victim to convey her concerns directly to the Commanding Officer or to someone at a higher level is illusory.
 - (h) there is a deep mistrust amongst female members that the chain of command will take such complaints seriously; and
 - (i) sexual assault and harassment and gender-based discrimination is routinely ignored or even condoned and encouraged by the chain of command.
- 17. This creates serious impediments to reporting and to the effective investigation and resolution of complaints and prevents many victims from reporting incidents of inappropriate conduct.

iii. Culture of Discrimination in the Canadian Armed Forces

18. The Canadian Armed Forces has historically and continues to discriminate against women with respect to permissible employment roles and advancement and promotion within these roles.

- 19. Previously, the Canadian Armed Forces enforced policies which restricted certain trades and occupations to men. For example, the combat arms trades accepted only men.
- 20. In 1989, the Canadian Armed Forces began to permit some women to be employed in combat and other previously male-only roles. Nevertheless, this was discouraged and women who did enter combat and other male-dominated roles continue to struggle, in large part due to persisting systemic gender-based discrimination.
- 21. Systemic gender-based discrimination in the Canadian Armed Forces has resulted in a high rate of female attrition and has prevented woman from obtaining higher ranks at the same rate as men. Fewer women are employed in combat roles, and fewer women are promoted to higher ranking positions than similarly qualified men.

iv. Victims Face Negative Repercussions for Reporting Incidents

- 22. In addition to leadership tolerating, condoning, and even encouraging sexual assault and harassment and gender-based discrimination, women are subject to negative repercussions for reporting incidents, including:
 - (a) victims face inhibited promotion or employment prospects;
 - (b) victims are removed from the unit, or are not deployed with the unit, which is perceived as punishing the victim;
 - (c) victims are denied hoped-for postings;
 - (d) victims are required to miss training;
 - (e) victims are stigmatized as weak;
 - (f) victims are subjected to retaliation by peers and supervisors;
 - (g) victims are diagnosed as unfit for work; and
 - (h) victims are labeled trouble-makers and are viewed negatively as the person who charged a teammate.

- 23. Victims do not report sexual assault due to the concerns set out in paragraph 22 and out of:
 - (a) a desire to avoid disturbing group cohesion;
 - (b) a desire to avoid negative consequences for the aggressor; and
 - (c) the concern about being labelled as someone who would complain about a teammate, which could result in becoming socially ostracized.
- 24. In contrast, victims who do not make complaints are seen as problem-solvers and as appropriately protecting superiors. As a result, women feel pressure to accept the sexualized environment, sexual assault and harassment and gender-based discrimination, or risk social exclusion and other consequences.
- 25. Furthermore, women are less likely to report sexual abuse and sexual harassment because there is a general perception in the Canadian Armed Forces that it is permissible to objectify women's bodies, make unwelcome and hurtful jokes about sexual interactions with female members, and cast aspersions on the capabilities of female members.
- 26. As a result, of the above, the vast majority of incidents of sexual harassment and sexual assault are not reported.

v. The Canadian Armed Forces Policies are Inadequate and Ineffective

- 27. The policies in place in the Canadian Armed Forces are woefully deficient and as a result cause, contribute to, and perpetuate the underlying sexualized culture in the Canadian Armed Forces and systematic sexual assault and harassment and gender-based discrimination.
- 28. For example, the definitions of prohibited conduct in Canadian Armed Forces policies are deficient. As a result, there is confusion among members of the Canadian Armed Forces about

what constitutes "sexual harassment", "sexual misconduct", "adverse personal relationship" and improper "fraternization":

- (a) the definition of "sexual harassment" fails to capture a broad range of inappropriate sexual conduct, including unwelcome sexual conduct that contributes to a hostile organizational culture and sexual comments or jokes that are not necessarily addressed to a particular person but which can create a negative sexualized environment. The definition is also inappropriately limited to incidents that occur in the workplace, but members of the Canadian Armed Forces generally live, work, and socialize together within the organizational structures of the Canadian Armed Forces;
- (b) the definition of "adverse personal relationship" does not specifically address relationships between members in different positions of authority; and
- (c) the definition of "sexual misconduct" is inconsistent with "sexual assault" which is commonly understood and is consistent with the *Criminal Code*.
- 29. In addition, Canadian Armed Forces policy does not address the concept of consent and the effect of drugs and alcohol or a power imbalance on the existence of consent in a sexual encounter.
- 30. Finally, the policies do not contain a unified approach to inappropriate sexual conduct containing clear examples of the prohibited conduct.

vi. The Reporting Procedures Discourage Reporting

- 31. The current processes in place in the Canadian Armed Forces to identify, report, investigate and resolve incidents of sexual assault and harassment and gender-based discrimination are inappropriate and flawed and deter reporting.
- 32. Those who do make a formal complaint must painfully repeat their statements on numerous occasions, are given little or no guidance or information about how the investigation or discipline process works, and receive no emotional support. Re-victimization and frustration

are the standard consequence of reporting. As a result, there are an overwhelming number of victims who choose not to report incidents.

- 33. Before a complaint of sexual harassment is finally resolved, the parties may have to pursue three separate stages of attempted resolution:
 - (a) a process of alternate dispute resolution in which the complainant is encouraged to confront the alleged harasser informally;
 - (b) an administrative investigation by the Responsible Officer; and
 - (c) a formal grievance.
- 34. This resolution process is flawed and discourages victims from coming forward:
 - (a) the process is long and burdensome;
 - (b) the process emphasizes the use of self-help techniques and on resolving the complaint at the lowest level acts as a major disincentive for complainants to come forward or pursue a complaint;
 - (c) alternate dispute resolution procedures are employed notwithstanding that they are inappropriate in cases of sexual harassment;
 - (d) victims are required to take confrontational position against their harasser which discourage complaints, particularly where the harasser is of higher rank;
 - (e) there is a lack of confidentiality within the chain of command and the unit that encourages victims to not report sexual assault, harassment and gender-based discrimination;
 - (f) the incentive for those in the chain of command is not to resolve a complaint or to support the complainant, but rather to make the complaint disappear so that it does not tarnish the reputation of the unit or come to the attention of those of a higher rank;
 - (g) many victims who bring complaints forward to a supervisor do not have their complaints taken seriously; and
 - (h) responses from supervisors ranged from warning the complainant about the negative consequences to their careers if they continued with the complaint, to openly disbelieving the victim.
- 35. Inherent in the processes designed to deal with complaints of discrimination, sexual harassment and assault is the Canadian Armed Forces' "lowest level resolution" policy, which

encourages the resolution of complaints at the lowest level of authority. The policy of "lowest level resolution" is a major impediment to the resolution of sexual assault, harassment and gender-based discrimination complaints. The process of attempting to resolve complaints at the lowest level undermines confidentiality. It involves sharing the information with the supervisor, or potentially escalating the complaint through numerous individuals up to the Reporting Officer. Many members of the Canadian Armed Forces will learn about the details of the incident and that the victim made a complaint. As a result, this pressure on victims to settle complaints at the lowest level functions to stifle complaints and intimidate complainants.

- 36. In addition, procedures in place to investigate sexual assault, harassment and gender-based discrimination are flawed and ineffective. In particular, there is a lack of appropriate skill demonstrated by military police. Many military police are: (a) confused about the relevant policies; (b) insensitive to the problem of sexual assault, harassment and gender-based discrimination; (c) lack training on the basic elements of the offences, including the legal concept of consent; and (d) are unaware of available resources to support victims. Sexual assaults that do not result in physical injury tend to be ignored and charges in those cases are often not laid.
- 37. The military police's reporting and investigation process is plagued by additional problems, including:
 - (a) leadership's failure to call military police in a timely way when a report of sexual assault is made;
 - (b) delays in the investigation process;
 - (c) victims not being offered immediate medical support;
 - (d) serious incidents of sexual assault are given inadequate attention and consideration;

- (e) victims being made to feel, even before providing a statement, at fault for what occurred;
- (f) cases frequently being held in abeyance because of confusion over jurisdiction;
- (g) poor training with respect to investigating incidents of sexual assault;
- (h) a failure to follow up with key witnesses;
- (i) victims are repeatedly provide statements, requiring victims to relive the events each time;
- (i) frequent contamination of evidence; and
- (k) a failure to understand the legal concept of consent.
- 38. As a result, there is a serious lack of trust in the ability of military police to properly handle reports of sexual harassment and assault.
- 39. In the rare case where complaints of sexual assault, harassment or gender-based discrimination are found to be well-founded, the resulting sanction is a meaningless "a slap on the wrist" which serves as an ineffective deterrent. An example of a typical punishment is to require the perpetrator to complete an online training course.
- 40. As a result of these and other failings, sexual assault, harassment and gender-based discrimination frequently go unreported.

vii. Canadian Armed Forces Training is Inadequate

41. The training in place for members of the Canadian Armed Forces with respect to sexual assault, harassment and gender-based discrimination is inadequate. In addition, trainers themselves are frequently complicit in the prohibited conduct. Commanding Officers are also insufficiently trained and are unable to appropriately define, assess, and address sexual assault, harassment and gender-based discrimination. As a result, training fails to inform members about

appropriate conduct, lacks credibility, and further demonstrates that Canadian Armed Forces does not take sexual assault, harassment and gender-based discrimination seriously.

viii. Insufficient Data is Collected and Analyzed

- 42. Exacerbating the problem, insufficient data is collected by the Canadian Armed Forces with respect to the occurrence of sexual assault, harassment and gender-based discrimination. As a result, there is no accountability in the chain of command or the military police as to the outcome of any particular incident, and the Canadian Armed Forces lacks relevant information required to prevent future incidents from occurring.
- 43. These failings contribute to a climate where sexual assault, harassment and gender-based discrimination are condoned and encouraged. As a direct result, women in the Canadian Armed Forces are subject to extremely high levels of sexual assault, harassment and gender-based discrimination. The failures identified herein have had a drastic, lasting impact on women in the Canadian Armed Forces and constitute a breach of the defendant's duty of care, fiduciary duty, and a violation of the plaintiff and the class members' rights under section 15 of the Canadian Charter of Rights and Freedoms.

E. THE EXPERIENCES OF THE PLAINTIFF

- 44. Ms. Heyder enrolled in the Canadian Armed Forces reserves in 1988 in Thunder Bay, Ontario. At the time, she was still in high school. Her goal was to join the regular infantry force so that she could serve her country on the battlefield.
- 45. After enrollment, Ms. Heyder participated in a six week basic training course held at the Thunder Bay Armoury. Following basic training, she was deemed a trained soldier and was

permitted to participate in training with the infantry unit on regular parade nights of Tuesday and Thursday and alternate weekends.

- 46. During this time, Ms. Heyder came into contact with a male Regimental Sergeant Major Rene Ledger, who sexually harassed and discriminated against her because she was a woman. Regimental Sergeant Major Ledger would sneer and smirk at her and would be consistently more demanding of her personal appearance than of other male infanteers in her unit. He would also frequently find ways to belittle how she presented herself and how she did her job.
- Shortly thereafter, Ms. Heyder was taken out of a training session by Regimental Sergeant Major Chief Warrant Officer Watson. She was told that she was no longer permitted in classrooms or in training but was allowed to continue to participate as an enemy force. For regular parade nights, she was forced to work in the administrative office making photocopies and filing. Ms. Heyder was also taken aside at this time by Regimental Sergeant Major Master Warrant Officer Don Ledge and was advised that she was no longer permitted to pursue a career in the infantry because she was a woman. Instead, she was required to become an administrative clerk.
- 48. In 1990, Ms. Heyder's infantry badge was taken by Chief Warrant Officer Watson. This experience was humiliating and heartbreaking for Ms. Heyder. The career path that she desired, the very reason she joined the Canadian Armed Forces, was obliterated.
- 49. Ms. Heyder continued to attend her reserve duties every Tuesday and Thursday evening and every second weekend as an administration clerk until 1991. In the administrative unit, she worked for commanding officers, adjutants and senior Non-Commissioned Officers. In this role, she was required to type up documents, prepare correspondence, and perform filing and computer tasks, a non-combat role that was deemed appropriate for women.

- 50. In 1991, Ms. Heyder took a full-time position as a recruiting clerk, testing new recruits, ensuring they had proper paperwork and documents from school, and helping them through the recruiting process. In 1993, Ms. Heyder was cross-trained as a finance clerk and took over the duty of submitting time sheets.
- 51. In 1994, Ms. Heyder joined the Thunder Bay Police Department in order to be able to perform an active service role rather than a clerk role at the CAF. She was honourably discharged from the Canadian Armed Forces in 1995.
- 52. Throughout her employment in the Canadian Armed Forces, Ms. Heyder was subject to demeaning and pejorative sexual harassment by other men in the Canadian Armed Forces including the use of repeated, vulgar, sexualized language and conduct. In addition, while she was in training, Ms. Heyder was also made aware of sexual assault against other women in the Canadian Armed Forces in Wainright, Alberta. These events had a profound effect on Ms. Heyder. They made her feel uncomfortable and unsafe, were humiliating, and contributed to a sexualized workplace.

F. NEGLIGENCE

- 53. At all material times, the defendant and its employees, agents and servants owed a duty of care to the plaintiff and the class members to create and maintain a workplace that was free from sexual assault, harassment and gender-based discrimination.
- 54. The harm suffered by the plaintiffs and the class was a reasonably foreseeable consequence of the acts and omissions of the defendant, its employees, agents, and servants.
- 55. The defendant was the employer of all class members. At all material times, the actions of the defendant and its employees, agents, and servants had a direct impact on the plaintiff and

the class members. The defendant and its employees, agents, and servants were responsible for providing or causing to provide facilities, policies, standards and programs appropriate for the employment of the class members free of sexual assault, harassment and gender-based discrimination. In such circumstances, the risk of harm of the nature contemplated in this action was reasonably foreseeable.

- 56. There was a direct and proximate relationship and specific interaction between the plaintiff and the class members and the defendant and its employees, agents, and servants, including but not limited to:
 - (a) the daily interaction between class members and the defendant and its employees, agents, and servants; and
 - (b) the close and direct supervisory relationship between the plaintiff and the class members and the defendant and its employees, agents, and servants.
- 57. The defendant and its employees, agents and servants repeatedly made representations to the plaintiff and the class that it was taking appropriate steps to prevent sexual assault and harassment and gender-based discrimination, including a purported "zero-tolerance" policy. Such representations were relied upon by the plaintiff and the class in joining and remaining in the Canadian Armed Forces.
- 58. The reasonable standard of care required the defendant and its employees, agents, and servants to:
 - (a) use reasonable care to ensure the safety and well-being of the plaintiff and the class members:
 - (b) provide safe workplace environments free from sexual assault, harassment and gender-based discrimination;
 - (c) provide equal employment training and advancement opportunities to the plaintiff and the class members, regardless of their gender;

- (d) establish and enforce appropriate policies, codes, guidelines, and management and operations procedures to ensure that the plaintiff and the class members would be free from sexual assault, harassment and gender-based discrimination;
- (e) implement standards of conduct for the Canadian Armed Forces work environment and for Canadian Armed Forces employees, to safeguard the plaintiff and the class members from sexual assault, harassment and gender-based discrimination;
- (f) educate and train Canadian Armed Forces employees to promote universal understanding amongst all Canadian Armed Forces employees that sexual assault, harassment and gender-based discrimination are dangerous and harmful;
- (g) supervise the conduct of Canadian Armed Forces employees properly so as to prevent the plaintiff and the class members from being exposed to sexual assault, harassment and gender-based discrimination;
- (h) investigate and adjudicate complaints of sexual assault, harassment and gender-based discrimination fairly and with due diligence; and
- (i) act in a timely fashion to resolve situations sexual assault, harassment and gender-based discrimination and to work to prevent re-occurrence.
- 59. The defendant and its employees, agents, and servants breached its duty of care to the plaintiffs and the class members, the particulars of which systemic negligence include, but are not limited to:
 - (a) failing to establish and enforce adequate policies, codes, guidelines, and management and operations procedures to ensure that the plaintiff and the class members would be free from sexual assault, harassment and gender-based discrimination;
 - (b) permitting practices which denied employment training and advancement opportunities to the plaintiff and the class members, on the basis of their gender;
 - (c) failing to provide adequate, or any, training and education programs for Canadian Armed Forces employees regarding the dangerous and harmful nature of sexual assault, harassment and gender-based discrimination;
 - (d) failing to make sufficient overall efforts to promote the universal understanding amongst all Canadian Armed Forces employees that sexual assault, harassment and gender-based discrimination are dangerous and harmful;
 - (e) permitting a workplace environment that normalized the occurrence of sexual assault, harassment and gender-based discrimination;
 - (f) failing to supervise the conduct of Canadian Armed Forces employees properly so as to prevent the plaintiff and the class members from being exposed to sexual assault, harassment and gender-based discrimination;

- (g) failing to implement adequate, or any, standards of conduct for the Canadian Armed Forces work environment and for Canadian Armed Forces employees with regard to sexual assault, harassment and gender-based discrimination;
- (h) failing to investigate complaints of sexual assault, harassment and gender-based discrimination adequately, or at all;
- (i) failing to adjudicate complaints of sexual assault, harassment and gender-based discrimination, or at all;
- (j) failing to act in a timely fashion to put a stop to incidents of gender-based sexual assault, harassment and gender-based discrimination;
- (k) systematically punishing victims of sexual assault, harassment and gender-based discrimination;
- (l) failing to apply appropriate consequences to perpetrators of sexual assault, harassment and gender-based discrimination; and
- (m) failing to protect the plaintiff and the class members from the continuation or reoccurrence of sexual assault, harassment and gender-based discrimination.
- 60. The defendant and its employees, agents, and servants knew, or ought to have known, that the above conduct was of a kind reasonably capable of causing the damages alleged to have occurred.
- 61. The defendant is vicariously liable for the acts and omissions of its employees, agents, and servants.

G. BREACH OF FIDUCIARY DUTY

- 62. The defendant owed all class members a fiduciary duty that included a duty to care for and protect them and to act in their best interest at all material times, as particularized further below.
- 63. By virtue of the relationship between the class members and the defendant, being one of trust, reliance and dependency, the defendant owed a fiduciary obligation to ensure that the class members were treated respectfully, fairly and safely, to act in the best interests of those individuals, and to protect them from the harm alleged herein.

- 64. The defendant was solely responsible for, among other things:
 - (a) the standards set out in paragraph 58;
 - (b) the protection of the health, safety and well-being of the class members during the class period;
 - (c) ensuring the fair and equal treatment among members of the military; and
 - (d) decisions, procedures, regulations, operations and actions taken by the defendant and its employees, servants, officers and agents and their predecessors during the class period.
- 65. The class members had a reasonable expectation that the defendant would act in their best interests with respect to their well-being given the assumption of responsibility for the care of the class members, by virtue of:
 - (a) the defendant's establishment, operation, financing, supervision and control of the Canadian Armed Forces during the class period;
 - (b) the binding nature of service (which can only be terminated with lawful release) and the oaths and declarations required by members of the Canadian Armed Forces upon enrolment;
 - (c) the hierarchical and authoritarian command structure of Canadian Armed Forces;
 - (d) the tremendous power and authority of the defendant and its employees over the plaintiff and other class members;
 - (e) the unilateral assumption of responsibility for the care of the class members by the defendant; and
 - (f) the dependence of the class members on the defendant.
- 66. Given the circumstances of the relationship between the defendant and the class members, including but not limited to its statutory obligations and its authority and control over the class members, the defendant undertook to act in the best interests of the class members and to act in accordance with the duty of loyalty imposed on the defendant.
- 67. Furthermore, the defendant's repeated insistence throughout the class period that it undertook a "zero tolerance" policy towards sexual assault, harassment and discrimination

against women constituted an undertaking of responsibility to act in the best interests of the plaintiff and the class members and to act in accordance with a duty of loyalty in which the class members' interests would be put ahead of the defendant's interests as well as the interests of the Canadian Armed Forces at large, in ensuring that such conduct did not occur.

- 68. Likewise, in investigating complaints of sexual assault, harassment and gender-based discrimination, the defendant was required but failed to put its interest ahead of the interests of the plaintiff and the class members.
- 69. The class members were entitled to rely and did rely on the defendant to their detriment to fulfill their fiduciary obligations. As a result of their gender, the class members were particularly vulnerable to and at the mercy of, the defendant's discretion and power.
- The defendant's unilateral exercise of power and discretion impacted the class members' legal interests, including but not limited to career advancement, pre-existing legal entitlements to wages, pension benefits and other benefits arising from their employment, and the class members' fundamental human and personal interests. The defendant's discretion also directly affected the degree of sexual assault, harassment and gender-based discrimination in the Canadian Armed Services as it was wholly within the scope of the defendant's discretion to ensure that appropriate policies and procedures were in place.
- 71. The plaintiff and the class members are particularly vulnerable and at the mercy of the Canadian Armed Forces. The plaintiff and the class members' vulnerability arises directly from their relationship with the defendant. They served in a male-dominated culture and relied on leadership in the Canadian Armed Forces for their protection in preventing sexual assault, harassment and discrimination. All levels of leadership condoned and encouraged the sexualized and discriminatory culture which permeated the Canadian Armed Forces and failed to take

appropriate steps to stop it. The defendant abused its power over the plaintiff and the class members.

- 72. The defendant breached its fiduciary duties to the plaintiff and the class. The particulars of the breach include the failures set out in paragraph 59 and:
 - (a) burying or minimizing reported incidents of sexual assault, harassment and genderbased discrimination to protect the reputation of the military at the expense of victims;
 - (b) putting the interests of the Canadian Armed Forces before the interests of the plaintiff and the class;
 - (c) improperly discriminating against the class members as a result of their gender;
 - (d) failing to safeguard the physical and psychological needs of the class members.
- 73. The defendant knew or ought to have known that as a consequence of its actions, the plaintiff and the class members would suffer damages, as discussed below.

H. BREACH OF THE CANADIAN CHARTER OF RIGHTS AND FREEDOMS

- 74. The conditions particularized above violate the basic and fundamental human rights of the class members and, as such, constitute a violation of their rights and freedoms under section 15 of the *Canadian Charter of Rights and Freedoms*.
- 75. The Canadian Armed Forces condones, endorses, and perpetuates a sexualized environmental that encourages sexual assault, harassment and gender-based discrimination that denies equal protection to women based on their sex.
- 76. In 1989, the Canadian Armed Forces began to permit some women to be employed in combat and other previously male-only roles. Nevertheless, this was discouraged and women

who did enter combat and other male-dominated roles continue to struggle, in large part due to persisting systemic gender-based discrimination.

- 77. Systemic gender-based discrimination in the Canadian Armed Forces has resulted in a high rate of female attrition and has prevented woman from obtaining higher ranks at the same rate as men. Fewer women are employed in combat roles, and fewer women are promoted to higher ranking positions than similarly qualified men.
- 78. The Canadian Armed Forces drew a formal distinction between members of the military based on sex, a personal characteristic of each class member. "Sex" is a ground of discrimination that is expressly prohibited by section 15(1) of the *Charter of Rights and Freedoms*.
- 79. The Canadian Armed Forces' failure to have in place or to implement appropriate policies and procedures concerning sexual harassment and assault and its officially sanctioned and *de facto* discrimination against women denied equal protection to women in the Canadian Armed Forces.
- 80. Women have suffered historical disadvantage, stereotyping, marginalization and stigmatization within Canadian society and in particular within the Canadian Armed Forces.

 They are particularly vulnerable to sexual harassment, assault, and discrimination.
- 81. The differential treatment perpetuated by the defendant discriminated against the class members includes both imposing burdens and withholding benefits based on the class members' personal characteristics. Men receive benefits that women are denied. It also had the effect of perpetuating and promoting the view that women by virtue of their sex, were less capable and worthy of recognition and valued as human beings and as members of Canadian society. The differential treatment results in a culture which tolerates and condones serious incidents of sexual

violence against women in the Canadian Armed Forces and punishes victims when they report those incidents.

- 82. The Canadian Armed Forces violated the essential dignity and freedom of the class members through the direct imposition of disadvantage, stereotyping and social prejudice.
- 83. The failure to have in place or to implement appropriate policies and procedures concerning sexual harassment, assault and its officially sanctioned and *de facto* gender-based discrimination was arbitrary and was imposed without institutional justification. It had dire and demeaning consequences for those affected. It was exercised in bad faith and constituted an abuse of power.
- 84. The impact of the endemic sexual assault, harassment and gender-based discrimination in the Canadian Armed Forces constitutes systemic discrimination against women. The inexorable, cumulative effect on women in the Canadian Armed Forces is tremendously harmful.
- 85. There is no justifiable reason for the discrimination against women alleged herein.

I. CHARTER DAMAGES

- 86. In the circumstances, the plaintiff and the class are entitled to monetary damages pursuant to section 24(1) of the *Charter* for violation of the class members' rights and freedoms in order to:
 - (a) compensate them for their suffering and loss of dignity;
 - (b) vindicate their fundamental rights; and
 - (c) deter systemic violations of a similar nature by the defendant and others who are similarly situated.

87. There are no countervailing considerations rendering damages in this case inappropriate or unjust.

J. OTHER DAMAGES

- 88. The sexualized culture, pervasive gender-based discrimination and frequent, condoned and encouraged sexual harassment and assault in the Canadian Armed Forces created a toxic environment affected every female member.
- 89. The defendant knew, or ought to have known, that as a consequence of its actions described herein, the plaintiff and the class members would suffer suffered damages, including:
 - (a) loss of income, including future income;
 - (b) loss of pension income and benefits;
 - (c) loss of employment benefits;
 - (d) loss of future employment opportunities;
 - (e) physical, emotional and psychological harm and distress;
 - (f) psychological illnesses;
 - (g) an impaired ability to obtain and sustain employment, resulting either in lost or reduced income and ongoing loss of income;
 - (h) a requirement for medical or psychological treatment and counselling;
 - (i) an impaired ability to enjoy and participate in recreational, social and employment activities and to form personal relationships;
 - (i) the loss of general enjoyment of life; and
 - (k) such further and other damages as the plaintiff and class members may advise prior to trial in this matter.
- 90. The plaintiff and the class sustained and will continue to sustain income loss, pain and suffering, loss of enjoyment of life and loss of amenities.

- 91. As a result of the conduct alleged herein, the Family Law Claimants have suffered damages, including:
 - (a) actual expenses reasonably incurred for the benefit of the CAF Class Members;
 - (b) travelling expenses incurred while visiting CAF Class Members during treatment or recovery;
 - (c) loss of income or the value of services provided for CAF Class Members, including nursing and housekeeping; and
 - (d) compensation for loss of support, guidance, care and companionship that they might reasonably have expected to receive from the CAF Class Members.

J. PUNITIVE DAMAGES

- 92. The high-handed and callous conduct of the defendant warrants the condemnation of this Honourable Court. The defendant conducted its affairs with wanton and callous disregard for the class members' interests, safety, and well-being. The defendant breached, and continues to breach, its duty of care, fiduciary duty and *Charter* duties owed to the plaintiff and the class members.
- 93. Over a long period of time, the plaintiff and the class members were treated in a manner that could foreseeably result in the damages suffered. The sexualized culture to which the plaintiff and the class members were exposed to grossly, violated their rights and severely altered the paths of their lives.
- 94. The defendant's actions were deliberate. In these circumstances, punitive damages are necessary to act as a deterrent to prevent such conduct in the future.

K. QUEBEC LAW

- 95. Where the actions of the Canadian Armed Forces and its employees, agents and servants took place in Québec, they constitute:
 - (a) fault giving rise to the extra-contractual liability of the defendant, its employees, servants and agents and the class pursuant to the *Civil Code of Québec*, S.Q. 1991, c. 64, Art. 1457, and the *Charter of Human Rights and Freedoms*, R.S.Q., c. C-12 (the "Québec Charter"), ss. 1, 4, 10, 10.1 and 16;
 - (b) fault giving rise to the extra-contractual liability of the defendant pursuant to the *Crown Liability and Proceedings Act*, s. 3, and the *Interpretation Act*, R.S.C. 1985, c. 1-16, s. 8.1; and
 - (c) unlawful and intentional interference with the rights of the plaintiff and the class members under the *Québec Charter*, ss. 1, 4, 10, 10.1 and 16, giving rise to the liability of the defendant to pay punitive damages to the plaintiff and class members, pursuant to the *Québec Charter*, s. 49 and the *Civil Code of Québec*, Art. 1621.
- 96. The plaintiff proposes that this action be tried at Toronto, Ontario,

DATED at, this 7th day of December, 2016.

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SCHEDULE "A" PROVINCIAL STATUTES: FAMILY MEMBER CLAIMS

ALBERTA

Tort-feasors Act, R.S.A. 2000 c. T-5

Loss of consortium through injury

- 2.1 (1) When a person has, either intentionally or by neglect of some duty existing independently of contract, inflicted physical harm on a married person and thereby deprived the spouse of that married person of the society and comfort of that married person, the person who inflicted the physical harm is liable in an action for damages by the spouse or in respect of the deprivation.
- 2.1 (2) The right of a spouse to bring the action referred to in subsection (1) is in addition to, and independent of, any right of action that the married person has, or any action that the spouse in the name of the married person has, for injury inflicted on the married person.

ONTARIO

Family Law Act, R.S.O. 1990, c. F.3

Right of dependants to sue in tort

61. (1) If a person is injured or killed by the fault or neglect of another under circumstances where the person is entitled to recover damages, or would have been entitled if not killed, the spouse, as defined in Part III (Support Obligations), children, grandchildren, parents, grandparents, brothers and sisters of the person are entitled to recover their pecuniary loss resulting from the injury or death from the person from whom the person injured or killed is entitled to recover or would have been entitled if not killed, and to maintain an action for the purpose in a court of competent jurisdiction.

Damages in case of injury

- (2) The damages recoverable in a claim under subsection (1) may include,
 - (a) actual expenses reasonably incurred for the benefit of the person injured or killed:
 - (b) actual funeral expenses reasonably incurred;
 - (c) a reasonable allowance for travel expenses actually incurred in visiting the person during his or her treatment or recovery;
 - (d) where, as a result of the injury, the claimant provides nursing, housekeeping or other services for the person, a reasonable allowance for loss of income or the value of the services; and

(e) an amount to compensate for the loss of guidance, care and companionship that the claimant might reasonably have expected to receive from the person if the injury or death had not occurred.

QUÉBEC

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Civil Code of Québec (S.Q. 1991, c. 64), Articles 454, 1457, 1607, 1609, 1614, 1615, 1616, 2926 and 2930.

HEREBY SERTIFY that the above document is a true copy of the original issued out of / filed in the Court on the
Dated this
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DEC 0 7 2016
TORONTO